

Having difficulty getting started? See below for common troubleshooting.

**(1) Cannot log in:**

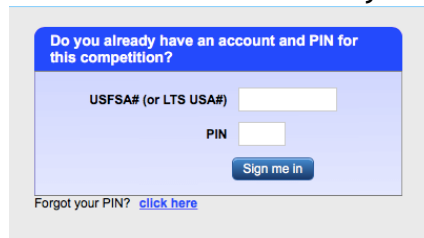
When you are signing in to register for the 2018 FLORIDA OPEN for the first time this year use THIS BOX (to the right of your screen):



The form is titled "Are you new to THIS YEAR'S competition?". It contains a red warning message: "If you had a PIN for this competition last year, it is no longer valid -- you must create a new account for this year's competition". Below this, it says "Complete this form and we will help you create an account." and "After we collect some information about you, we will assign you a PIN and send it to you in an email." A note states: "NOTE: If you do not have your USFSA#, hover the mouse over the help icon for instructions: ?". There are two input fields: "USFSA# (or LTS USA#)" and "Enter the text shown in the box below:". The second field contains a gray box with the number "449513". At the bottom is a blue button labeled "Create my account".

Enter your USFS #, the text shown in the gray box, and click Create My Account. On the next screen you will be given the option to use a PIN from a previous competition (and your personal information will prefill) or to “start from scratch”. Either way, you will have the chance to create a new PIN for 2018 Florida Open if you choose. **Take note of your Florida Open PIN for future use.**

NEXT TIME you log in, you will use this box below with your “new” Florida Open PIN.



The form is titled "Do you already have an account and PIN for this competition?". It contains two input fields: "USFSA# (or LTS USA#)" and "PIN". Below the fields is a blue button labeled "Sign me in". At the bottom left, it says "Forgot your PIN? [click here](#)".

**(2) Proper level is not showing for my event:**

Make sure you entered your completed tests and birthdate correctly, and try again 😊

Still having log in challenges? Contact one of us:

Tim [tlbcffsc@gmail.com](mailto:tlbcffsc@gmail.com)

Hope [cffschope@gmail.com](mailto:cffschope@gmail.com)